



AtBot

The Premier Bot-as-a-Service Platform for Any Organization

Jump Start Guide

AtBot can start working for your employees and customers in a matter of days, not months like other chatbot solutions. Follow the steps outlined below to get your bots ready and make the most of your AtBot bot (or multiple!) for Microsoft Teams, SharePoint, your website, over SMS, through Alexa, and more!

Prerequisites

- Know and be in contact with your Office 365 global administrator and Azure administrator.
- An [Office 365 subscription](#) that includes Microsoft Teams and Power Automate.¹
- An [Azure Bot Service subscription](#).²
- For an SMS bot, a [Twilio account](#).³
- For an Alexa Skill bot, an [Amazon Developer account](#).^{3,4}

- Free trial of [Office 365 Enterprise E3](#) is available for 30 days.
- Free trial of [Azure Bot Service](#) is available: \$200 credit (used within 30 days).
- Requires an Azure admin to complete. Depending on local policy, may require change control approval. Plan accordingly.
- To use your bot over Amazon Alexa, [follow these steps](#).
- Requires an Office 365 global admin to complete. Depending on local policy, may require change control approval. Plan accordingly.
- Upon signup with a credit card, you will receive \$25 USD worth of bot message credit to get started. Beyond that, AtBot pricing is \$5 USD per 1000 bot messages. Bulk and non-profit discounts are available. Email hello@atbot.io for your personalized price estimate.
- Make sure your bot's [connected channels](#) include [Direct Line](#) for testing in the AtBot Admin portal as well as deploying in any web app (including SharePoint and public websites).
- Can be performed by any AtBot admin; Office 365 global admin not necessarily required if you've added admins following step 2.
- It may be helpful to review the [AtBot templates](#) for inspiration.
- Make sure your bot's [connected channels](#) include [Microsoft Teams](#). Decide whether to [side-load your bot](#) or [publish it](#) to your org's Teams App Store.
- To use your bot over SMS (texting), [add the Twilio channel](#) in Azure. Share the phone number with customers to launch.

Launching your first bot

- Sign up for your [trial](#) of AtBot Premium.⁵ You will receive \$25 USD in free AtBot credit for building and testing your first bots.⁶
- Add some [AtBot Administrators](#).⁵
- [Create](#)^{3,7} and [configure](#)⁸ your bot.
- [Create, share,](#) and [categorize](#) your first [Skill](#) with Power Automate or LogicApps.⁹
- [Create, share,](#) and [connect](#) to your first LUIS app and build out [Intent Vectors](#).⁸
- [Create,](#)³ [share,](#)³ and [connect](#)⁸ to your first QnA Maker knowledge base. Follow QnA Maker [best practices](#).
- Test your bot in the AtBot Admin Portal, build new Skills, expand your LUIS model, add to your QnA KB, repeat!⁸
- Deploy your bot to Microsoft Teams,¹⁰ [SharePoint,](#)⁷ [your website,](#)⁷ through Twilio text,¹¹ or Amazon Alexa.⁴
- Build more bots as needed. There's no limit on bots or users!

NEXT STEPS

From IT support to submitting receipts for reimbursement, customer self service to automatic text notifications, AtBot is the best low-code bot builder on the market. Contact hello@atbot.io for more information.

Bot success!